

REPORT SUMMARY SHEET

BOARD MEETING DATE: May 21st, 2018

TITLE AND BRIEF DESCRIPTION: Technology Overview

BACKGROUND:

Currently the Eldon R-1 IT Department services:

610 — Desktop computers	151 — Projectors
180— Laptops	68—Interactive Boards
108- IPADs/Windows Tablets	15 - Servers
1169 - Chromebooks	

For a Total of 1779 Devices

The IT Department averages roughly 15 tickets per day. On average 98% of them are closed the same day they are reported. Our goal is to acknowledge all emails requests within 15 minutes. Though we may not be able to get there immediately Staff members at least know we have received their request.

Over the last two years, we have added wireless access points to every classroom and common areas. We have upgraded our Internet connection from 50mbps to 250mbps. We have added and replaced older technology with more Chromebooks.

Summer of 2018 we are planning to upgrade our building-to-building connections. We currently use Radio Frequency to supply internet to our Elementary Schools and Middle School. We would migrate from Radio Frequency to Dark fiber. This will help with Testing, login efficiency, our Google transition, iReady, and day-to-day tasks.

RECOMMENDATION: *Information Only*

RESPONSIBLE PERSONS: Justin Uptergrove

SUPERINTENDENT'S APPROVAL: *Matt Davis*
For the purpose of submitting report